

Today's purpose

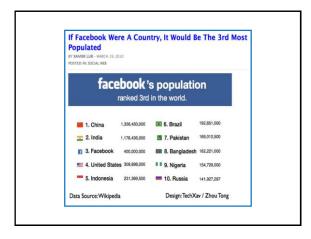
- To gain knowledge about how to use social media by reviewing the tools and technologies available.
- To explore the usage of social media that includes both personal and professional use.

Let's explore for a minute...

A (Brief) Video of the Digital World...

This changes daily...

Socialfreakonomics

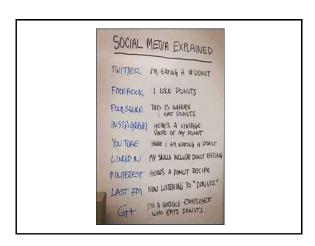




Social media platforms

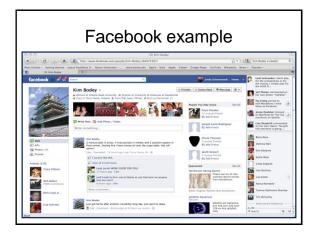
Decide which platforms you will use to create your **NETWORK**:

- Blogspot, Tumblr
- Podcasts
- YouTube
- Facebook
- Linkedin
- Twitter, Tweetdeck, Hootsuite
- Shutterfly, Flickr, Instagram
- Pinterest

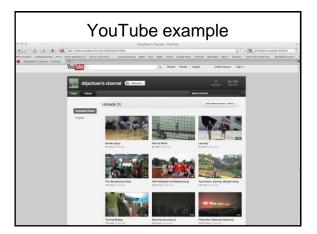


Recommended Linkedin.com: Make sure your profile is at or near 100% completion, join professional of groups of interest, share interesting story links Facebook.com: Keep it professional, create private groups for private information, use it as your information aggregator Twitter.com: Have a purpose, use it to share professional updates or position yourself as an authority, link to your Facebook Youtube.com: Create your own channel, use a flip video camera or smart phone to capture video of your projects Phone apps! Update all regularly!!!









Social media resources

- www.mashable.com
- www.shankman.com
- www.womma.org/
- www.technorati.com
- Google alerts with key words of industry interest
- HARO, Help A Reporter Out



Steps to using social media

- •Engage your audience
- •Conduct social media consumption study
- Conduct content audit
- •Create editorial schedule
- Create new audiences



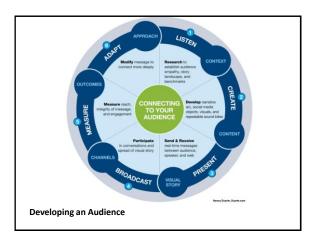
#1 Find and engage your audience

Demographics

 Age, Sex, Race, Education, Zip Code/Community of Residence

Psychographics

• Based on your needs, i.e. smart phone ownership, top three hobbies, core values



#2 Conduct consumption survey

Social Media

- E-mail newsletters, Facebook, Twitter, YouTube, LinkedIn, smart phone applications
- Frequency of use, frequency in sharing/posting content (shared or original content)

Search Engine Usage

 How do they use search engines, which ones do they use (Google, YouTube, Bing, Wikapedia)

Information on Specific Industry/Company

- •Intent to purchase, motivation to attend, competitive questions
- •Use current and prospective friends/consumers to benchmark

#3 Conduct content audit

Review the content you created

- Analyze Google or website analytics from 2011, 2012, the future.
- •How many blog posts did you write/share on your website?
- Did you write any case studies or white papers on your industry or organization?
- •How many e-mail blasts did you send to current clients and prospects?
- Did some content from your Facebook get shared or liked? If so, what was the content?
- Did you get re-tweeted? If so, what was the nature of the content?



Social Media Influence

Awareness/Engagement: Blog posts, social media updates

Research: e-books, webinars, industry reports

Comparison: Case studies, product demos, customer testimonials

Purchase: Analyst reports, detailed product information

Tag content to drive search engine optimization.

#4 Create editorial schedule

- •Record your editorial plans on a Google calendar, Gantt chart or spreadsheet
- •Plan for six months to one year
- •Theme your content based on the participation, registration or sport industry cycle and your participant's or event's needs
- •The goal is to create a good mix of content types (blogs, photos, videos), topics to make sure you are reaching all of your stakeholders
- •Tag your content with your company name or keywords on a consistent basis and use hashtags
- Repurpose content: i.e. use snippets from a white paper or information on Twitter

Tricks for Facebook

- Create a fan page for general consumer use and a group page for specific consumer use
- Add applications to your page to make it more interactive, i.e. video, links to other social media
- · Post updates from your smart phone



Tricks for Twitter

- Use Tweetdeck, Hootsuite to manage your Tweets
- Create lists on Twitter to manage updates, interact with specific groups, topics
- Use a smart phone to send, manage updates





Create videos and maintain a YouTube Channel

Tricks for YouTube

- · Create and name the channel
- Purchase a \$100 mini video camera for the office
- Upload videos regularly, per your schedule
 - Testimonials
 - New projects, results, instructions, activities etc.
- Tag and name videos properly
- Share your videos via Facebook, Twitter





QUESTIONS?

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